

MINIPEPLEX

NEWSLETTER



Issue 91
April 2023

Support Team Showcase, Caption the Image,
Guess the Staff, and more.

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Have any feedback? We'd love to hear it. Share with us on our [feedback form](#)!

From the Editor

April Fools! Make sure to keep one eye open for the rest of today as you may never know if someone will throw a prank on you. Today, the Newsletter Program has some exciting news and will be reinstating an old member back onto the team as a writer, so please congratulate Amg_ on their return!

In this month's edition of the Mineplex Newsletter, you can find a Support Team Showcase including an interview with one of their members that gives us a glimpse into their team and some of the problems they deal with on a regular basis. For our contests this month, we have two returning games of Caption the Image and Guess the Staff!

Just a reminder that the Newsletter Team applications are open. If you would like to become a member of our creative team then please submit an application [here](#). If you have any specific inquiries in which you would like to speak with me privately about the Newsletter, the team, an article, or any other concern, you're more than welcome to and can do so by messaging me on the forums. Otherwise, you can always submit comments or feedback through our [official form](#) or on the thread. We hope you enjoy this month's edition of the Mineplex Newsletter!

Have a foolish April!

- ddglfer, Newsletter Program Manager

Support Team Showcase

By TheArrowsShadow

Here on the Mineplex Network, there is a lot of 'Behind the Scenes' that the Community doesn't see much of. Many of the subteams available to the Staff and the Community have inner workings that aren't public; but we decided to conduct an interview with Toki, a Support member, to showcase a little bit of what the Support team is all about. Here is her experience thus far!

How long have you been on the Support Team, and how did you end up joining?

Toki: "I've been on Support since December 13th 2017. I actually got Support by persistently messaging Ryan (Strutt) over slack as a moderator, and he eventually gave me an interview for the role and let me know in the same interview that I was 'hired'."

Was becoming a Support member ever one of your goals?

Toki: "Yup, I had wanted to be on Support ever since I was originally promoted to moderator. A previous support member (Esther currently named KawaiiEsther) always responded to my report related concerns and such and she was a huge inspiration towards me wanting to join the team."

What does an average day on this team look like?

Toki: "A typical day is processing all tickets that've been submitted since the last time they were processed."

What is your favorite part of the Support Team?

Toki: “Being able to help a ton of people with their purchase issues, and being able to guarantee a fast initial reply of around 48-72 hours for any submitted ticket. I know that when I have a purchase issue some support tickets of mine have taken weeks, sometimes months to be replied to which is an oof.”

If you could improve the Support process what would you change?

Toki: “That's a tough one, maybe some way for a player to get the guest ticket password when submitting the ticket so they can note it down rather than it being emailed to them. Due to the current email issues, people using certain email providers cannot get the ticket password that is supposed to be emailed to them, which causes a ton of issues unfortunately as they think that we're ignoring them when we aren't.”

Overall, although the Support Team might be a small one, it is an essential one. Thank you, Toki, for your time and everything you do for the team! Thank your friendly neighborhood Support Members today!



Caption the Image

By ddglfer

Welcome back to Caption the Image! As April has approached us, we can all find ourselves switching between new seasons. With this, the Newsletter Team picked an image showcasing the middle ground between two opposite seasons colliding.

Charlie, a recently retired snowman, just settled into a new home. However, this is not a house Charlie is used to as there is no snow surrounding the area. He does enjoy the views from the porch and especially likes to watch people fail the lava parkour nearby as well. Do you think Charlie is enjoying retirement? Did he move here just because he got tired of the

cold? Is he thinking about how he can pull a good April Fool's prank? Only you can finish the story!

Prizes

Three lucky winners will receive their choice of either 2 Mythical Chests (Java) or an Imperial Chest (Bedrock).

If you can think of a clever caption, submit your answer here for a chance to win!

<https://forms.gle/HiHCbpnZWvCpFHXM9>



Our last Caption the Image contest was back in February when the Newsletter Team introduced a Bedrock housing image to caption! The image was of a school cafeteria line and some say that they are still waiting to buy their food...

Here are some of our favorite responses from that month!

HappyHen: “Ordering my Pinkity Drinkity”

StormStqr: “Joined queue for DMV. Click [HERE](#) to leave the queue for DMV.”

Da_One: “Line of the Ages”

Guess the Staff Member

By Nighrys

Another Newsletter means another chance to guess the staff! In this contest, you will have to figure out the staff member, just by using the description and the hints given! To make it even easier for you along your journey, you can find the full list of staff members here! Once you think you've figured out who it is, make sure to submit your answers using the link below.

Description of the Staff Member

This staff member has been on the staff team for 11+ months now, and they are on four subteams! Out of all the games on Mineplex, their favorite game to play is Clans!

Hint #1

They are a co-lead one of the subteams they are on.

Hint #2

They enjoy K-Pop.

Hint #3

They love to play Pokemon.

Do you think you know who this staff member is? Submit your guesses here!

<https://forms.gle/SHv3bBayGP5VUFF6A>

Prizes

The first three people to correctly guess who the staff member is, will have the option of choosing between 2 Mythical Chests for the Java server or 1 Imperial Chest for our Bedrock server!

March's edition staff member was Kaiven! Please congratulate the following people who were the first three to guess the staff member correctly from the March edition:

Ian923

BroActually

Knazamn

March Staff Statistics

By chhase

This month, we wanted to issue a huge welcome to all the new staff members who joined us and say thank you to all of the staff members who have sadly resigned for all of their hard work for the network.

Bedrock Trainee

March 4: pangaeabr (Cross-Platform)

March 13: Wattywatty14 (Cross-Platform)

Bedrock Moderator

March 4: Nightymc (Cross-Platform)

March 19: Respectab1e

Senior Moderator

March 15: Hazzer105, Knazamn, Nqhtys (Clans Management)

Build Lead

February 26: Ocelotguyy

Administrator

January 8: Toki (Recruitment)

March 1: Slipest (Clans Management)

Resignations

February 25: Nepchunex (Build Lead)

March 1: Flaym (Clans Management Admin)

March 9: TheBlueComet (Builder)

March 21: Kaiven

March 27: Nqhtys (Clans Management)

1 Year Milestones

March 19, 2022: xLeopard

2 Year Milestones

March 6, 2021: maevestarbaby

3 Year Milestones

March 7, 2020: Mitsoko

March 21, 2020: EternalNate

4 Year Milestones

March 23, 2019: Slipest

March 30, 2019: neotheater

5 Year Milestones

March 10, 2018: GuardianInASuit

8 Year Milestones

March 12, 2015: mannalou

Meet the Team



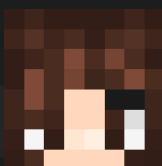
ddglfer: Hey y'all, I am ddgolfer and I am the Newsletter Lead! I hope you all enjoyed this month's edition!



Tortelett: look at the dragon on the cover

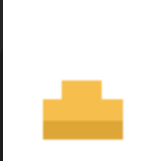


Sophie_OGrady: hi, im sophie



Marzie: For your safety, this product has been carefully removed from shelves and will be carefully disposed of.

Meet the Team



chhase: goose admin, editor, and staff statistics writer



Looof: Bustdowns on it let's play freeze tag (tag you it)



Niqhtys: DJ night man in the house



TheArrowsShadow: Well that was fun while it lasted~ back to reports o7